

# Key Information Document – CFD on an index

## Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

## Product

**Product Name** Contract for difference ("CFD") on an index.

**Product manufacturer** London Capital Group Limited ("LCG UK"), authorised and regulated by the Financial Conduct Authority in the United Kingdom (FRN: 182110).

**Further information** You can find more information about LCG UK and our products <https://www.lcg.com/markets/>. You can contact us using the details on our website <https://www.lcg.com/> or by calling +44 (0) 207 456 7020. This document was last updated on 1 January 2023.

## Alert

**You are about to purchase a product that is not simple and may be difficult to understand.**

## What is this product?

### Type

This document relates to products known as 'contracts for difference', which are also known as **CFDs**. A CFD allows you to obtain an indirect exposure to an underlying asset such as a security, commodity or index. This means you will never own the underlying asset, but you will make gains or suffer losses as a result of price movements in the underlying asset to which you have the indirect exposure.

This document provides key information on CFDs where the underlying investment that you choose is a financial index such as the FTSE 100 or S&P 500. An index derivative is a contract with a collection of securities as the underlying asset. You can visit <https://www.lcg.com/markets/> for information on the underlying assets available to you.

### Objectives

The objective of trading CFDs is to speculate on price movements in an underlying asset by obtaining an indirect exposure to the underlying asset. Your return depends on movements in the price of the underlying asset and the size of your stake. For example, if you believe the value of an index is going to increase, you would buy a number of CFDs (this is also known as "going long"), with the intention to later sell them when they are at a higher value. The difference between the price at which you buy and the price at which you subsequently sell equates to your profit, minus any relevant costs (detailed below). If you think the value of an index is going to decrease, you would sell a number of CFDs (this is also known as "going short") at a specific value, expecting to later buy them back at a lower price than you previously agreed to sell them for, resulting in us paying you the difference, minus any relevant costs (detailed below). However, in either circumstance if the index moves in the opposite direction and your position is closed, either by you or as a result of a margin call (detailed below), you would owe us the amount of any loss you have incurred together with any costs.

To open a position and to protect us against any losses you incur, you are required to deposit a percentage of the total value of the contract in your account. This is referred to as the margin requirement (see further below). Trading on margin can enhance any losses or gains you make.

### Intended Retail Investor

Trading these products will not be appropriate for everyone. We would normally expect these products to be used by persons who:

- (i) have a high-risk tolerance;
- (ii) are trading with money they can afford to lose;
- (iii) have experience with, and are comfortable trading on, financial markets and, separately, understand the impact of and risks associated with margin trading; and
- (iv) want to generally gain short term exposures to financial instruments/markets and have a diversified investment and savings portfolio.

### Term

Cash CFDs have no maturity date or minimum holding period whilst a CFD future has a pre-defined expiry date. You decide when to open and close your positions for both contract types however if you hold a CFD future to the expiry date your position will be automatically closed at the market settlement price (you may choose to roll to the next futures contract if you wish).

If your margin level falls below 50%, we will automatically close positions on your account until your margin level returns above the 50% threshold level.

## Performance Information

A CFD (Contract for Difference) is a financial derivative that is derived from an underlying financial market, it follows the price of the underlying market 1:1 and it is traded with leverage. A CFD will make gains or incur losses because of price movements in the underlying asset. A CFD will be quoted with a buy price and a sell price (Bid and Ask), with the difference of the two being the spread fee which is described in the table below. Spreads will affect the returns of your investment. The price of a CFD may be affected by factors such as inflation, interest rates, geopolitical events, government policy and economic factors.

### What could affect my return positively?

A Buy (Long) trade will make a profit if closed at a higher sell price. A Sell (Short) trade will make a profit if closed at a lower buy price.

### What could affect my return negatively?

A Buy (Long) trade will incur a loss if closed at a lower sell price. A Sell (Short) trade will incur a loss if closed at a higher buy price. Severely adverse market conditions can negatively impact your positions. If your margin level is at or below the margin close-out level, we will close any or all your open positions as quickly as possible. This may result in the loss of your entire account balance.

## What happens if London Capital Group Limited is unable to pay out?

If London Capital Group Limited is unable to meet its financial obligations to you, this could cause you to lose the value of any CFDs you have with London Capital Group Limited. London Capital Group Limited segregates your funds from its own money in accordance with the UK FCA's Client Asset rules. Should segregation fail, your investment is covered by the UK's Financial Services Compensation Scheme (FSCS) which covers eligible investments up to £85,000 per person, per firm. See [www.fscs.org.uk](http://www.fscs.org.uk).

## What are the costs?

This table shows the different types of costs involved when you trade CFD products

<b>One off costs</b>	<b>Spread</b>	The spread is the difference between the buy (offer) and sell (bid) price that we quote. For example, if the underlying asset is trading at 100, our offer price (the price at which you can buy) might be 101 and our bid price (the price at which you can sell) might be 99. You pay the spread on opening and closing a contract.
	<b>Currency conversion</b>	A currency conversion rate is charged if dealing in a currency other than your account currency. If your account is denominated in GBP and you are trading a USD instrument, any P&L realised in USD will be converted back into GBP, currently we charge 0.5% on such transactions.
<b>Ongoing costs</b>	<b>Overnight holding costs</b>	Cash positions on your account at the end of a trading will be subject to overnight holding costs. These can be positive or negative depending on the direction of the position, and the current holding rate.  If you are long the market you will pay the 1 month bank rate + 2.5%  If you are short the market you will pay the 1 month bank rate -2.5%  If you are short and the 1 month bank rate exceeds 2.5% you will receive credit overnight.
	<b>Dividends</b>	A cash adjustment will be applied to your account to reflect any price movements in the market attributed to a constituent(s) of that index paying a dividend. The cash adjustment will be applied at 10pm on the night before the underlying constituent is due to trade ex-dividend. A credit will be applied to your account if you hold a long position whilst a debit will be applied if you hold a short position.
<b>Other costs</b>	<b>Distributor fees</b>	We may make payments from time to time to certain partners who introduce business to us. These payments made be based on the revenues we earn and your trading activity. We only make these payments if they do not breach the Financial Conduct Authority in the United Kingdom rules on inducements.

The costs will vary depending on the underlying investment options you choose. Specific information can be found <https://www.lcg.com/markets/spreads-costs/>.

### **How long should I hold it and can I take money out early?**

A cash CFD has no fixed term and will expire when you choose to exit the product or in the event you do not have available margin. A CFD future has a pre-defined expiry. You may still choose to open or close as you wish unless the position remains open at the expiry date where the position will be closed at the market expiry or in the event you do not have available margin. You should monitor the product to determine when the appropriate time is to exit. **You can close your contract at any time.**

### **How can I complain?**

If you wish to make a complaint, you should contact our client services team on +44 (0) 207 456 7020, or email [customerservices@lcg.com](mailto:customerservices@lcg.com). If you do not feel your complaint has been resolved satisfactorily, you are able to refer your complaint to the Financial Ombudsman Service (FOS). See [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) for further information.

### **Other relevant information**

You will find detailed information on our products by reviewing the <https://www.lcg.com/markets/spreads-costs/> pages. You should ensure that you read the terms of business, order execution policy and risk warning notice displayed in the legal section of our website, at <https://www.lcg.com/lcg/legal-documentation/>. Such information is also available on request.